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April 11, 2006

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FROM: Andre L. Marais
OUR REF: 2046.085US1

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Document(s) Transmitted: Request for Withdrawal as Attorney or Agent (1 pg.).

Total pages of this transmission, including cover letter: 2 pgs.

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In re. Patent Application of: Robert Joyce et al.

Examiner: (Unknown)

Serial No.: 10/687,956

Group Art Unit: 2173

Filed: October 17, 2003

Docket No.: 2046.085US1

Title: METHOD AND SYSTEM TO PROVIDE EXPERT SUPPORT TO A CUSTOMER
WITH A CUSTOMER INTERACTION SYSTEM

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PTO/SB/83 (01-06)

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REQUEST FOR WITHDRAWAL AS ATTORNEY OR AGENT AND CHANGE OF CORRESPONDENCE ADDRESS	Application Number	10/687,956
	Filing Date	Oct 17, 2003
	First Named Inventor	Robert Joyce
	Art Unit	2173
	Examiner Name	
	Attorney Docket Number	2046.085US1

To: Commissioner for Patents

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Please withdraw me as attorney or agent for the above identified patent application, and

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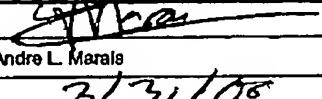
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